

Fitness & Aquatics Policies

GENERAL POLICIES

Register Early!

Registering early is the best way to ensure placement in a class. Please note that a minimum number of participants is sometimes required in order for a class to be held. If a class is canceled, you will be notified by telephone. Registration for some classes will close when the maximum enrollment has been reached. Please register early!

Withdrawal & Refund Policy

No refunds can be given after class begins.

Cancellations or Modifications

The Osher Marin JCC reserves the right to cancel any activity because of insufficient enrollment, in which case a full refund will be given. The JCC also reserves the right to make necessary changes to programs.

GROUP FITNESS POLICIES

Group Fitness Policy

- **Full Facility Members:** Most group classes are FREE to Full Facility Members
- **Public:** (non-members): \$30 day fee; \$25 seniors 65+
- **(\$)** **Specialty Classes:** A fee is charged for all membership categories. Pre-registration is necessary. Please check descriptions for fee and dates.
- **Group Fitness Policy:** On occasion, instructor substitutions are necessary. We reserve the right to cancel any class with less than 10 participants
- **Group Exercise Schedule** [Click Here](#)
- **Protect our new floors:** Please no black-soled shoes on the 4th floor Group Fitness Studio.
- **Please do not enter class if you are more than 10 minutes late!**
- We reserve the right to cancel any class with less than 10 participants

AQUATICS POLICIES

Pool Rules

- **Lifeguards have complete and final authority** on usage and rule enforcement.
- **Swimsuits are required** when using our pools, spa, steamroom and sauna. Please shower before entering.
- Exercise equipment, including **barbells, weights, and belts**, are available for **adult use only**.
- **Children may use kickboards and noodles at the discretion of the lifeguard**, and are encouraged to use our Coast Guard Approved life vests. Inflatable flotation devices no greater than 48" across are permitted in the Family Swim Area of the Outdoor Pool. Children may not use inflatables in the Indoor Pool.
- **No glass or food on pool decks**—only lawn areas.
- **All young children who are not toilet trained MUST wear swim diapers AND plastic swim pants** while using our pools. **Failure to adhere to this policy may result in pool closure.** For your convenience, you may purchase swim pants and diapers at the H&F desk.

Group Swim Lesson Policy

- Payment due at time of registration. We accept check, cash & credit card.
- Non-members must sign in at the third floor H&F desk upon arrival to each class.
- Disposable swim diaper & reusable swim diaper cover required for children who are not toilet trained. Available for purchase at the H&F desk.
- Please use appropriate dressing rooms for all diaper and clothing changes.
- Please be respectful of roped off lesson areas when entering and exiting pool.
- For non-members, only one parent/guardian is allowed to swim with student before and after a swim lesson. Additional guests may purchase a day pass at the H&F desk.
- No refunds or credits for missed classes.
- We reserve the right to cancel any session with insufficient enrollment; A full refund will be made.
- 2-week notification required to cancel a group session & apply credit towards future swim lessons. Less than 2-week notice and no credit will be issued.

Private Swim Lesson Policy

- For non-members, only one parent/guardian is allowed to swim with student before and after a swim lesson. Additional guests may purchase a day pass at the H&F desk.
- 48-hour notification to reschedule (no refunds) - call 415.444.8005.
- Unused lessons expire one year from purchase date